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PATENT, TRADEMARK, COPYRIGHT
LAW AND RELATED ISSUES

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Mail Stop Patent Application
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Re: New U.S. Patent Application of:
Applicant : Tanya Swartz et al.
For : METADATA DRIVEN CUSTOMIZATION OF A
SOFTWARE-IMPLEMENTED BUSINESS PROCESS
Our File : M61.12-0571

Dear Sir:

Enclosed for filing are the following papers in connection with the above-identified patent application:

1. Complete specification and claims.
29 pages Specification
7 pages claims
1 page Abstract
2. Unexecuted Combined Declaration and Power of Attorney
(3 pages)
3. 9 sheets of drawings
4. Application Data Sheet

The filing fee is not enclosed with this communication. Pursuant to 35 USC § 111 and 37 CFR §§ 1.53(b) and 1.53(f), the filing fee, executed Declaration and executed Verified Statement Claiming Small Entity Status (if applicable) will be filed separately.

A filing date under 37 CFR §§ 1.10(b) and 1.53(b) of January 16, 2004 is respectfully requested. The enclosed materials are being sent "Express Mail Post Office to Addressee" as of the date of this letter.

Yours very truly,



Brian D. Kaul
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BDK/djb
Enc.

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